

## News Release



# Remote Work and Learn Solutions Drive Dell Technologies' Third Quarter Fiscal 2021 Financial Results

ROUND ROCK, Texas — November 24, 2020

### News summary

- Third quarter total revenue up 3% to \$23.5 billion
- Record Client Solutions Group revenue of \$12.3 billion, up 8%, operating income of \$1.0 billion
- Diluted earnings per share up 64% to \$1.08, non-GAAP diluted earnings per share up 16% to \$2.03
- Operating income up 35% to \$1.1 billion, non-GAAP operating income up 12% to \$2.7 billion

### Full story

Dell Technologies (NYSE: DELL) announces financial results for its fiscal 2021 third quarter. Revenue was up 3% to \$23.5 billion. The company generated operating income of \$1.1 billion, a 35% increase over the same period in the prior year, and non-GAAP operating income of \$2.7 billion, up 12%. Net income was \$881 million, non-GAAP net income was \$1.7 billion and adjusted EBITDA was \$3.2 billion. Net cash from operating activities was \$3.0 billion. Diluted earnings per share was \$1.08, up 64% and non-GAAP diluted earnings per share was \$2.03, up 16%.

“Technology has never been more important, and as the world evolves, so does our business,” said Jeff Clarke, vice chairman and chief operating officer, Dell Technologies. “We met unprecedented demand for remote work and learn solutions this quarter while increasing revenue to \$23.5 billion. At the same time, we accelerated our as-a-Service strategy and hybrid cloud capabilities at the edge – positioning us to win in these growing markets and making it easy for customers to manage data and workloads across all their operations.”

In October, at [Dell Technologies World Experience](#), the company announced the expansion of its as-a-Service capabilities with Project APEX to simplify how customers and partners access technology on-demand – across storage, servers, networking, hyperconverged infrastructure, PCs and broader solutions. Project APEX will unify the company’s as-a-Service and cloud strategies, technology offerings, and go-to-market efforts. Businesses will have a consistent as-a-Service experience wherever they run workloads including on-premises, edge locations and public clouds.

## Third Quarter Fiscal 2021 Financial Results

	Three Months Ended			Nine Months Ended		
	October 30, 2020	November 1, 2019	Change	October 30, 2020	November 1, 2019	Change
(in millions, except per share amounts and percentages; unaudited)						
Total net revenue	\$ 23,482	\$ 22,844	3%	\$ 68,112	\$ 68,122	—%
Operating income	\$ 1,129	\$ 836	35%	\$ 2,967	\$ 1,905	56%
Net income	\$ 881	\$ 552	60%	\$ 2,162	\$ 5,113	(58)%
Earnings per share - diluted	\$ 1.08	\$ 0.66	64%	\$ 2.64	\$ 5.50	(52)%
Non-GAAP net revenue	\$ 23,521	\$ 22,928	3%	\$ 68,241	\$ 68,372	—%
Non-GAAP operating income	\$ 2,725	\$ 2,442	12%	\$ 7,504	\$ 7,381	2%
Non-GAAP net income	\$ 1,711	\$ 1,445	18%	\$ 4,475	\$ 4,405	2%
Adjusted EBITDA	\$ 3,231	\$ 2,857	13%	\$ 8,938	\$ 8,586	4%
Non-GAAP earnings per share - diluted	\$ 2.03	\$ 1.75	16%	\$ 5.28	\$ 5.35	(1)%

Information about Dell Technologies' use of non-GAAP financial information is provided under "Non-GAAP Financial Measures" below. All comparisons in this press release are year-over-year unless otherwise noted.

Dell Technologies ended the quarter with cash and investments of \$13 billion and paid down \$4.6 billion in debt during the quarter. The company had total deferred revenue of \$28.7 billion as of quarter end, up 11% year-over-year. Recurring revenue, which includes deferred revenue amortization, utility and as-a-Service models was approximately \$6 billion for the quarter, up 13% year-over-year.

"We delivered differentiated performance through our diversified portfolio and are leaning into growth opportunities while managing operating expenses in a disciplined way," said Tom Sweet, chief financial officer, Dell Technologies. "In the third quarter, we drove value by expanding profitability at a significant multiple of revenue and generated \$3 billion in operating cash flow."

### Operating segments summary

**Client Solutions Group** revenue for the third quarter was a record \$12.3 billion. Operating income was a record \$1.0 billion, up 36% and 8.2% of Client Solutions Group revenue. The company saw continued demand for remote work, learning and gaming solutions. Consumer revenue was \$3.5 billion, up 14%, while commercial client revenue was \$8.8 billion, up 5%.

#### Key highlights:

- Consumer direct business up 47% with consumer direct online business up 62%, based on orders.
- Strong performance with double-digit revenue growth in Latitude and Precision notebooks and triple-digit revenue growth in Commercial Chromebooks.
- Strength in the XPS premium line and gaming systems including Alienware, with strong double-digit revenue growth for both notebooks and desktops.

**Infrastructure Solutions Group** revenue for the third quarter was \$8.0 billion, with customers continuing to direct more spending towards remote work and business continuity solutions. Storage revenue was \$3.9 billion, while servers and networking revenue was \$4.2 billion. Operating income was \$882 million for the third quarter, or approximately 11% of Infrastructure Solutions Group revenue.

Key highlights:

- Launch of new HCI, cloud, storage and data protection integration with latest VMware releases to help customers innovate across edge locations, data centers and hybrid clouds.
- Continued strong demand for VxRail and PowerMax solutions, with double-digit orders growth in both for the third straight quarter.
- PowerEdge server orders up single digits sequentially.

**VMware** revenue was \$2.9 billion for the third quarter, up 8% driven by broad-based strength across a diverse product portfolio. Operating income for the quarter was \$837 million, or 28.9% of VMware revenue.

### **Conference call information**

As previously announced, the Company will hold a conference call to discuss its third quarter performance today, November 24, 2020 at 4:30 p.m. CST. The conference call will be broadcast live over the internet and can be accessed at <https://investors.delltechnologies.com/events-and-presentations/upcoming-events>

For those unable to listen to the live broadcast, an archived version will be available at the same location for one year.

Additional financial and operating information may be downloaded from <https://investors.delltechnologies.com/financial-information/quarterly-results>

### **About Dell Technologies**

[Dell Technologies](#) (NYSE:DELL) helps organizations and individuals build their digital future and transform how they work, live and play. The company provides customers with the industry's broadest and most innovative technology and services portfolio for the data era.

### **Contacts**

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**Non-GAAP Financial Measures:**

*This press release presents information about Dell Technologies' non-GAAP net revenue, non-GAAP gross margin, non-GAAP operating expenses, non-GAAP operating income, non-GAAP net income, non-GAAP net income attributable to non-controlling interests, non-GAAP net income attributable to Dell Technologies Inc. - basic, non-GAAP net income attributable to Dell Technologies Inc. - diluted, non-GAAP earnings per share attributable to Dell Technologies Inc. - basic, non-GAAP earnings per share attributable to Dell Technologies Inc. - diluted, EBITDA, and adjusted EBITDA, which are non-GAAP financial measures provided as a supplement to the results provided in accordance with generally accepted accounting principles in the United States of America ("GAAP"). A reconciliation of each non-GAAP financial measure to the most directly comparable GAAP financial measure is provided in the attached tables for each of the fiscal periods indicated.*

**Special Note on Forward-Looking Statements:**

*Statements in this press release that relate to future results and events are forward-looking statements within the meaning of Section 21E of the Securities Exchange Act of 1934 and Section 27A of the Securities Act of 1933 and are based on Dell Technologies' current expectations. The words "may," "will," "anticipate," "estimate," "expect," "intend," "plan," "aim," "seek," and similar expressions as they relate to Dell Technologies or its management are intended to identify these forward-looking statements.*

*Dell Technologies' results or events in future periods could differ materially from those expressed or implied by these forward-looking statements because of risks, uncertainties, and other factors that include, but are not limited to, the following: competitive pressures; Dell Technologies' reliance on third-party suppliers for products and components, including reliance on single-source or limited-source suppliers; Dell Technologies' ability to achieve favorable pricing from its vendors; adverse global economic conditions and instability in financial markets, including as a result of the COVID-19 pandemic; Dell Technologies' execution of its growth, business and acquisition strategies; the success of Dell Technologies' cost efficiency measures; Dell Technologies' ability to manage solutions and products and services transitions in an effective manner; Dell Technologies' ability to deliver high-quality products and services; Dell Technologies' foreign operations and ability to generate substantial non-U.S. net revenue; Dell Technologies' product, customer, and geographic sales mix, and seasonal sales trends; the performance of Dell Technologies' sales channel partners; access to the capital markets by Dell Technologies or its customers; weak economic conditions and additional regulation including tariffs and other effects of trade regulation; counterparty default risks; effects of customer defaults or the exercise of customer rights on the ability of Dell Technologies to produce revenue under its contracts for services and solutions at expected levels and to perform such contracts at estimated costs; the loss by Dell Technologies of government contracts; Dell Technologies' ability to develop and protect its proprietary intellectual property or obtain licenses to intellectual property developed by others on commercially reasonable and competitive terms; infrastructure disruptions, cyberattacks, or other data security breaches; Dell Technologies' ability to hedge effectively its exposure to fluctuations in foreign currency exchange rates and interest rates; expiration of tax holidays or favorable tax rate structures, or unfavorable outcomes in tax audits and other tax compliance matters; impairment of portfolio investments; unfavorable results of legal proceedings; Dell Technologies' ability to develop and maintain effective internal control over financial reporting; compliance requirements of changing environmental and safety laws; the effect of armed hostilities, terrorism, natural disasters, climate change, and public health issues, including those relating to the COVID-19 pandemic; Dell Technologies' substantial level of indebtedness; the impact of the financial performance of VMware, Inc.; and the market volatility of Dell Technologies' pension plan assets.*

*This list of risks, uncertainties, and other factors is not complete. Dell Technologies discusses some of these matters more fully, as well as certain risk factors that could affect Dell Technologies' business, financial condition, results of operations, and prospects, in its reports filed with the SEC, including Dell Technologies' annual report on Form 10-K for the fiscal year ended January 31, 2020, quarterly reports on Form 10-Q, and current reports on Form 8-K. These filings are available for review through the SEC's website at [www.sec.gov](http://www.sec.gov). Any or all forward-looking statements Dell Technologies makes may turn out to be wrong and can be affected by inaccurate assumptions Dell Technologies might make or by known or unknown risks, uncertainties and other factors, including those identified in this press release. Accordingly, you should not place undue reliance on the forward-looking statements made in this press release, which speak only as of the date such statements are made. Dell Technologies does not undertake to update any forward-looking statement after the date as of which such statement was made, whether to reflect changes in circumstances or Dell Technologies' expectations, the occurrence of unanticipated events, or otherwise.*

**DELL TECHNOLOGIES INC.**  
**Condensed Consolidated Statements of Income (Loss) and Related Financial Highlights**  
(in millions, except percentages; unaudited)

	Three Months Ended			Nine Months Ended		
	October 30, 2020	November 1, 2019	Change	October 30, 2020	November 1, 2019	Change
Net revenue (a):						
Products	\$ 17,352	\$ 17,275	—%	\$ 50,127	\$ 51,765	(3)%
Services	6,130	5,569	10%	17,985	16,357	10%
Total net revenue	23,482	22,844	3%	68,112	68,122	—%
Cost of net revenue:						
Products	13,789	13,558	2%	39,923	40,526	(1)%
Services	2,432	2,160	13%	6,919	6,347	9%
Total cost of net revenue	16,221	15,718	3%	46,842	46,873	—%
Gross margin	7,261	7,126	2%	21,270	21,249	—%
Operating expenses:						
Selling, general, and administrative	4,772	5,028	(5)%	14,419	15,677	(8)%
Research and development	1,360	1,262	8%	3,884	3,667	6%
Total operating expenses	6,132	6,290	(3)%	18,303	19,344	(5)%
Operating income	1,129	836	35%	2,967	1,905	56%
Interest and other, net	273	(677)	140%	(929)	(2,000)	54%
Income (loss) before income taxes	1,402	159	782%	2,038	(95)	NM
Income tax provision (benefit)	521	(393)	233%	(124)	(5,208)	98%
Net income	881	552	60%	2,162	5,113	(58)%
Less: Net income attributable to non-controlling interests	49	53	(8)%	139	905	(85)%
Net income attributable to Dell Technologies Inc.	\$ 832	\$ 499	67%	\$ 2,023	\$ 4,208	(52)%

Percentage of Total Net Revenue:

Gross margin	31 %	31 %	31 %	31 %
Selling, general, and administrative	20 %	22 %	21 %	23 %
Research and development	6 %	6 %	6 %	5 %
Operating expenses	26 %	28 %	27 %	28 %
Operating income	5 %	4 %	4 %	3 %
Income (loss) before income taxes	6 %	1 %	3 %	— %
Net income	4 %	2 %	3 %	8 %
Income tax rate	37.2 %	-247.2 %	-6.1 %	5482.1 %

(a) During Fiscal 2020, the Company reclassified revenue associated with certain service and software-as-a-service offerings from product revenue to services revenue. There was no change to total revenue as a result of the reclassifications. Prior period results have been recast to conform with current period presentation.

**DELL TECHNOLOGIES INC.**  
**Consolidated Statements of Financial Position**  
(in millions; unaudited)

	<b>October 30, 2020</b>	<b>January 31, 2020</b>
<b>ASSETS</b>		
Current assets:		
Cash and cash equivalents	\$ 11,304	\$ 9,302
Accounts receivable, net	11,377	12,484
Short-term financing receivables, net	4,872	4,895
Inventories, net	3,393	3,281
Other current assets	7,668	6,906
Total current assets	38,614	36,868
Property, plant, and equipment, net	6,344	6,055
Long-term investments	1,655	864
Long-term financing receivables, net	5,374	4,848
Goodwill	40,643	41,691
Intangible assets, net	15,257	18,107
Other non-current assets	11,061	10,428
Total assets	\$ 118,948	\$ 118,861
<b>LIABILITIES, REDEEMABLE SHARES, AND STOCKHOLDERS' EQUITY</b>		
Current liabilities:		
Short-term debt	\$ 6,536	\$ 7,737
Accounts payable	19,792	20,065
Accrued and other	8,715	9,773
Short-term deferred revenue	15,259	14,881
Total current liabilities	50,302	52,456
Long-term debt	43,325	44,319
Long-term deferred revenue	13,422	12,919
Other non-current liabilities	5,433	5,383
Total liabilities	112,482	115,077
Redeemable shares	527	629
Stockholders' equity (deficit):		
Total Dell Technologies Inc. stockholders' equity (deficit)	883	(1,574)
Non-controlling interests	5,056	4,729
Total stockholders' equity	5,939	3,155
Total liabilities, redeemable shares, and stockholders' equity	\$ 118,948	\$ 118,861

**DELL TECHNOLOGIES INC.**  
**Condensed Consolidated Statements of Cash Flows**  
(in millions; unaudited)

	Three Months Ended		Nine Months Ended	
	October 30, 2020	November 1, 2019	October 30, 2020	November 1, 2019
Cash flows from operating activities:				
Net income	\$ 881	\$ 552	\$ 2,162	\$ 5,113
Adjustments to reconcile net income to net cash provided by (used in) operating activities:	2,113	1,269	3,368	670
Change in cash from operating activities	<u>2,994</u>	<u>1,821</u>	<u>5,530</u>	<u>5,783</u>
Cash flows from investing activities:				
Purchases of investments	(122)	(72)	(296)	(142)
Maturities and sales of investments	27	19	98	449
Capital expenditures and capitalized software development costs	(480)	(609)	(1,584)	(1,876)
Acquisition of businesses and assets, net	(71)	(2,053)	(405)	(2,437)
Divestitures of businesses and assets, net	2,067	—	2,187	(3)
Other	14	16	26	27
Change in cash from investing activities	<u>1,435</u>	<u>(2,699)</u>	<u>26</u>	<u>(3,982)</u>
Cash flows from financing activities:				
Proceeds from the issuance of common stock	168	212	389	451
Repurchases of parent common stock	—	(2)	(240)	(6)
Repurchases of subsidiary common stock (a)	(299)	(283)	(890)	(1,686)
Proceeds from debt	2,925	5,455	14,772	17,656
Repayments of debt	(7,024)	(5,037)	(17,244)	(18,948)
Other	(80)	(23)	(270)	(67)
Change in cash from financing activities	<u>(4,310)</u>	<u>322</u>	<u>(3,483)</u>	<u>(2,600)</u>
Effect of exchange rate changes on cash, cash equivalents, and restricted cash	(15)	(38)	(67)	(100)
Change in cash, cash equivalents, and restricted cash	<u>104</u>	<u>(594)</u>	<u>2,006</u>	<u>(899)</u>
Cash, cash equivalents, and restricted cash at beginning of the period	<u>12,053</u>	<u>9,935</u>	<u>10,151</u>	<u>10,240</u>
Cash, cash equivalents, and restricted cash at end of the period	<u>\$ 12,157</u>	<u>\$ 9,341</u>	<u>\$ 12,157</u>	<u>\$ 9,341</u>

(a) Subsidiary common stock repurchases are inclusive of employee tax withholding on stock-based compensation.

**DELL TECHNOLOGIES INC.**

**Segment Information**

(in millions, except percentages; unaudited; continued on next page)

	Three Months Ended			Nine Months Ended		
	October 30, 2020	November 1, 2019	Change	October 30, 2020	November 1, 2019	Change
<i><u>Infrastructure Solutions Group (ISG):</u></i>						
Net Revenue:						
Servers and networking	\$ 4,164	\$ 4,241	(2)%	\$ 12,118	\$ 12,858	(6)%
Storage	3,860	4,149	(7)%	11,682	12,355	(5)%
Total ISG net revenue	\$ 8,024	\$ 8,390	(4)%	\$ 23,800	\$ 25,213	(6)%
Operating Income:						
ISG operating income	\$ 882	\$ 996	(11)%	\$ 2,587	\$ 2,889	(10)%
<i>% of ISG net revenue</i>	11 %	12 %		11 %	11 %	
<i>% of total reportable segment operating income</i>	32 %	41 %		35 %	39 %	
<i><u>Client Solutions Group (CSG):</u></i>						
Net Revenue:						
Commercial	\$ 8,783	\$ 8,330	5%	\$ 25,456	\$ 25,714	(1)%
Consumer	3,503	3,080	14%	9,137	8,354	9%
Total CSG net revenue	\$ 12,286	\$ 11,410	8%	\$ 34,593	\$ 34,068	2%
Operating Income:						
CSG operating income	\$ 1,002	\$ 739	36%	\$ 2,309	\$ 2,514	(8)%
<i>% of CSG net revenue</i>	8 %	6 %		7 %	7 %	
<i>% of total reportable segment operating income</i>	37 %	30 %		31 %	34 %	
<i><u>VMware (a):</u></i>						
Net Revenue:						
Total VMware net revenue	\$ 2,893	\$ 2,671	8%	\$ 8,556	\$ 7,779	10%
Operating Income:						
VMware operating income	\$ 837	\$ 709	18%	\$ 2,504	\$ 2,055	22%
<i>% of VMware net revenue</i>	29 %	27 %		29 %	26 %	
<i>% of total reportable segment operating income</i>	31 %	29 %		34 %	27 %	

(a) During Fiscal 2020, the Company reclassified Pivotal operating results from Other businesses to the VMware reportable segment. There was no change to consolidated results as a result of the reclassification. Prior period results have been recast to conform with current period presentation.

**DELL TECHNOLOGIES INC.**  
**Segment Information**  
(in millions, except percentages; unaudited; continued)

	Three Months Ended		Nine Months Ended	
	October 30, 2020	November 1, 2019	October 30, 2020	November 1, 2019
<i><u>Reconciliation to consolidated net revenue:</u></i>				
Reportable segment net revenue (a)	\$ 23,203	\$ 22,471	\$ 66,949	\$ 67,060
Other businesses (a) (b)	314	456	1,288	1,311
Unallocated transactions (c)	4	1	4	1
Impact of purchase accounting (d)	(39)	(84)	(129)	(250)
Total consolidated net revenue	\$ 23,482	\$ 22,844	\$ 68,112	\$ 68,122
<i><u>Reconciliation to consolidated operating income:</u></i>				
Reportable segment operating income (a)	\$ 2,721	\$ 2,444	\$ 7,400	\$ 7,458
Other businesses (a) (b)	3	—	105	(48)
Unallocated transactions (c)	1	(2)	(1)	(29)
Impact of purchase accounting (d)	(49)	(96)	(165)	(299)
Amortization of intangibles	(845)	(1,057)	(2,547)	(3,334)
Transaction-related expenses (e)	(52)	(76)	(211)	(165)
Stock-based compensation expense (f)	(436)	(322)	(1,219)	(886)
Other corporate expenses (g)	(214)	(55)	(395)	(792)
Total consolidated operating income	\$ 1,129	\$ 836	\$ 2,967	\$ 1,905

- (a) During Fiscal 2020, the Company reclassified Pivotal operating results from Other businesses to the VMware reportable segment. Prior period results have been recast to conform with current period presentation.
- (b) Secureworks, Virtustream, and Boomi constitute “Other businesses” and do not meet the requirements for a reportable segment, either individually or collectively. The Company completed the sale of RSA Security on September 1, 2020; prior to divestiture, RSA Security’s operating results were also included in Other Businesses and did not meet the requirements for a reportable segment. The results of Other businesses are not material to the Company’s overall results.
- (c) Unallocated transactions includes other corporate items that are not allocated to Dell Technologies’ reportable segments.
- (d) Impact of purchase accounting includes non-cash purchase accounting adjustments that are primarily related to the EMC merger transaction.
- (e) Transaction-related expenses includes acquisition, integration, and divestiture related costs.
- (f) Stock-based compensation expense consists of equity awards granted based on the estimated fair value of those awards at grant date.
- (g) Other corporate expenses includes impairment charges, severance, facility action, and other costs.

## **SUPPLEMENTAL SELECTED NON-GAAP FINANCIAL MEASURES**

These tables present information about the Company's non-GAAP net revenue, non-GAAP gross margin, non-GAAP operating expenses, non-GAAP operating income, non-GAAP net income, non-GAAP net income attributable to non-controlling interests, non-GAAP net income attributable to Dell Technologies Inc. - basic, non-GAAP net income attributable to Dell Technologies Inc. - diluted, non-GAAP earnings per share attributable to Dell Technologies Inc. - basic, non-GAAP earnings per share attributable to Dell Technologies Inc. - diluted, EBITDA, and adjusted EBITDA, which are non-GAAP financial measures provided as a supplement to the results provided in accordance with generally accepted accounting principles in the United States of America ("GAAP"). A detailed discussion of Dell Technologies' reasons for including these non-GAAP financial measures, the limitations associated with these measures, the items excluded from these measures, and our reason for excluding those items are presented in "Management's Discussion and Analysis of Financial Condition and Results of Operations — Non-GAAP Financial Measures" in our periodic reports filed with the SEC. Dell Technologies encourages investors to review the non-GAAP discussion in these reports in conjunction with the presentation of non-GAAP financial measures.

**DELL TECHNOLOGIES INC.**  
**Selected Non-GAAP Financial Measures**  
(in millions, except per share amounts and percentages; unaudited)

	Three Months Ended			Nine Months Ended		
	October 30, 2020	November 1, 2019	Change	October 30, 2020	November 1, 2019	Change
Non-GAAP net revenue	\$ 23,521	\$ 22,928	3%	\$ 68,241	\$ 68,372	—%
Non-GAAP gross margin	\$ 7,771	\$ 7,768	—%	\$ 22,722	\$ 23,188	(2)%
<i>% of non-GAAP net revenue</i>	33 %	34 %		33 %	34 %	
Non-GAAP operating expenses	\$ 5,046	\$ 5,326	(5)%	\$ 15,218	\$ 15,807	(4)%
<i>% of non-GAAP net revenue</i>	21 %	23 %		22 %	23 %	
Non-GAAP operating income	\$ 2,725	\$ 2,442	12%	\$ 7,504	\$ 7,381	2%
<i>% of non-GAAP net revenue</i>	12 %	11 %		11 %	11 %	
Non-GAAP net income	\$ 1,711	\$ 1,445	18%	\$ 4,475	\$ 4,405	2%
<i>% of non-GAAP net revenue</i>	7 %	6 %		7 %	6 %	
Adjusted EBITDA	\$ 3,231	\$ 2,857	13%	\$ 8,938	\$ 8,586	4%
<i>% of non-GAAP net revenue</i>	14 %	12 %		13 %	13 %	
Non-GAAP earnings per share - diluted	\$ 2.03	\$ 1.75	16%	\$ 5.28	\$ 5.35	(1)%

**DELL TECHNOLOGIES INC.**  
**Reconciliation of Selected Non-GAAP Financial Measures**  
(in millions, except percentages; unaudited; continued on next page)

	Three Months Ended			Nine Months Ended		
	October 30, 2020	November 1, 2019	Change	October 30, 2020	November 1, 2019	Change
Net revenue	\$ 23,482	\$ 22,844	3%	\$ 68,112	\$ 68,122	—%
Non-GAAP adjustments:						
Impact of purchase accounting	39	84		129	250	
Non-GAAP net revenue	<u>\$ 23,521</u>	<u>\$ 22,928</u>	3%	<u>\$ 68,241</u>	<u>\$ 68,372</u>	—%
Gross margin	\$ 7,261	\$ 7,126	2%	\$ 21,270	\$ 21,249	—%
Non-GAAP adjustments:						
Amortization of intangibles	375	517		1,122	1,555	
Impact of purchase accounting	40	86		134	255	
Transaction-related expenses	—	—		—	(5)	
Stock-based compensation expense	51	33		141	91	
Other corporate expenses	44	6		55	43	
Non-GAAP gross margin	<u>\$ 7,771</u>	<u>\$ 7,768</u>	—%	<u>\$ 22,722</u>	<u>\$ 23,188</u>	(2)%
Operating expenses	\$ 6,132	\$ 6,290	(3)%	\$ 18,303	\$ 19,344	(5)%
Non-GAAP adjustments:						
Amortization of intangibles	(470)	(540)		(1,425)	(1,779)	
Impact of purchase accounting	(9)	(10)		(31)	(44)	
Transaction-related expenses	(52)	(76)		(211)	(170)	
Stock-based compensation expense	(385)	(289)		(1,078)	(795)	
Other corporate expenses	(170)	(49)		(340)	(749)	
Non-GAAP operating expenses	<u>\$ 5,046</u>	<u>\$ 5,326</u>	(5)%	<u>\$ 15,218</u>	<u>\$ 15,807</u>	(4)%
Operating income	\$ 1,129	\$ 836	35%	\$ 2,967	\$ 1,905	56%
Non-GAAP adjustments:						
Amortization of intangibles	845	1,057		2,547	3,334	
Impact of purchase accounting	49	96		165	299	
Transaction-related expenses	52	76		211	165	
Stock-based compensation expense	436	322		1,219	886	
Other corporate expenses	214	55		395	792	
Non-GAAP operating income	<u>\$ 2,725</u>	<u>\$ 2,442</u>	12%	<u>\$ 7,504</u>	<u>\$ 7,381</u>	2%

**DELL TECHNOLOGIES INC.**  
**Reconciliation of Selected Non-GAAP Financial Measures**  
(in millions, except percentages; unaudited; continued)

	Three Months Ended			Nine Months Ended		
	October 30, 2020	November 1, 2019	Change	October 30, 2020	November 1, 2019	Change
Net income	\$ 881	\$ 552	60%	\$ 2,162	\$ 5,113	(58)%
Non-GAAP adjustments:						
Amortization of intangibles	845	1,057		2,547	3,334	
Impact of purchase accounting	49	96		165	299	
Transaction-related expenses	(286)	76		(247)	165	
Stock-based compensation expense	436	322		1,219	886	
Other corporate expenses	106	55		287	792	
Fair value adjustments on equity investments	(489)	(18)		(591)	(160)	
Aggregate adjustment for income taxes	169	(695)		(1,067)	(6,024)	
Non-GAAP net income	\$ 1,711	\$ 1,445	18%	\$ 4,475	\$ 4,405	2%
Net income	\$ 881	\$ 552	60%	\$ 2,162	\$ 5,113	(58)%
Adjustments:						
Interest and other, net	(273)	677		929	2,000	
Income tax benefit	521	(393)		(124)	(5,208)	
Depreciation and amortization	1,361	1,494		4,017	4,608	
EBITDA	\$ 2,490	\$ 2,330	7%	\$ 6,984	\$ 6,513	7%
EBITDA	\$ 2,490	\$ 2,330	7%	\$ 6,984	\$ 6,513	7%
Adjustments:						
Stock-based compensation expense	436	322		1,219	886	
Impact of purchase accounting	39	84		129	251	
Transaction-related expenses	52	76		211	165	
Other corporate expenses	214	45		395	771	
Adjusted EBITDA	\$ 3,231	\$ 2,857	13%	\$ 8,938	\$ 8,586	4%

**DELL TECHNOLOGIES INC.**  
**Reconciliation of Selected Non-GAAP Financial Measures**  
**For the Three Months Ended October 30, 2020**  
**(in millions, except per share amounts; unaudited)**

	GAAP	Amortization of intangibles	Impact of purchase accounting	Transaction- related expenses	Stock-based compensation expense	Other corporate expenses	Fair value adjustments on equity investments	Aggregate adjustment for income taxes	Non- GAAP
Net income	\$ 881	845	49	(286)	436	106	(489)	169	\$ 1,711
Less: Net income attributable to non-controlling interests (a)	49	63	3	5	61	9	(34)	(13)	143
Net income attributable to Dell Technologies Inc. - basic	832	782	46	(291)	375	97	(455)	182	1,568
Incremental dilution from VMware, Inc. attributable to Dell Technologies Inc. (b)	(3)								(4)
Net income attributable to Dell Technologies Inc. - diluted	<u>\$ 829</u>								<u>\$ 1,564</u>
Earnings per share - basic	\$ 1.11								\$ 2.10
Earnings per share - diluted	\$ 1.08								\$ 2.03
Weighted-average shares outstanding - basic	747								747
Weighted-average shares outstanding - diluted	771								771

(a) Net income attributable to non-controlling interests is calculated by multiplying the minority interest percentage of VMware, Inc. and SecureWorks Corp. by their non-GAAP net income adjustments for the period presented.

(b) Incremental dilution from VMware, Inc. attributable to Dell Technologies Inc. represents the impact of VMware, Inc.'s dilutive securities on the diluted earnings per share of Dell Technologies Inc. and is calculated by multiplying the difference between VMware, Inc.'s basic and diluted earnings per share by the number of shares of VMware, Inc. common stock held by Dell Technologies Inc.

**DELL TECHNOLOGIES INC.**  
**Reconciliation of Selected Non-GAAP Financial Measures**  
**For the Nine Months Ended October 30, 2020**  
(in millions, except per share amounts; unaudited)

	<b>GAAP</b>	<b>Amortization of intangibles</b>	<b>Impact of purchase accounting</b>	<b>Transaction-related expenses</b>	<b>Stock-based compensation expense</b>	<b>Other corporate expenses</b>	<b>Fair value adjustments on equity investments</b>	<b>Aggregate adjustment for income taxes</b>	<b>Non-GAAP</b>
Net income	\$ 2,162	2,547	165	(247)	1,219	287	(591)	(1,067)	\$ 4,475
Less: Net income attributable to non-controlling interests (a)	139	187	10	20	172	9	(35)	(77)	425
Net income attributable to Dell Technologies Inc. - basic	2,023	\$ 2,360	\$ 155	\$ (267)	\$ 1,047	\$ 278	\$ (556)	\$ (990)	4,050
Incremental dilution from VMware, Inc. attributable to Dell Technologies Inc. (b)	(8)								(13)
Net income attributable to Dell Technologies Inc. - diluted	<u>\$ 2,015</u>								<u>\$ 4,037</u>
Earnings per share - basic	\$ 2.73								\$ 5.46
Earnings per share - diluted	\$ 2.64								\$ 5.28
Weighted-average shares outstanding - basic	742								742
Weighted-average shares outstanding - diluted	764								764

- (a) Net income attributable to non-controlling interests is calculated by multiplying the minority interest percentage of VMware, Inc. and SecureWorks Corp. by their non-GAAP net income adjustments for the period presented.
- (b) Incremental dilution from VMware, Inc. attributable to Dell Technologies Inc. represents the impact of VMware, Inc.'s dilutive securities on the diluted earnings per share of Dell Technologies Inc. and is calculated by multiplying the difference between VMware, Inc.'s basic and diluted earnings per share by the number of shares of VMware, Inc. common stock held by Dell Technologies Inc.

**DELL TECHNOLOGIES INC.**  
**Reconciliation of Selected Non-GAAP Financial Measures**  
**For the Three Months Ended November 1, 2019**  
**(in millions, except per share amounts; unaudited)**

	<b>GAAP</b>	<b>Amortization of intangibles</b>	<b>Impact of purchase accounting</b>	<b>Transaction- related expenses</b>	<b>Stock-based compensation expense</b>	<b>Other corporate expenses</b>	<b>Fair value adjustments on equity investments</b>	<b>Aggregate adjustment for income taxes</b>	<b>Non- GAAP</b>
Net income	\$ 552	1,057	96	76	322	55	(18)	(695)	\$ 1,445
Less: Net income attributable to non-controlling interests (a)	53	75	5	13	55	—	(50)	(27)	124
Net income attributable to Dell Technologies Inc. - basic	499	982	91	63	267	55	32	(668)	1,321
Incremental dilution from VMware, Inc. attributable to Dell Technologies Inc. (b)	(6)								(6)
Net income attributable to Dell Technologies Inc. - diluted	<u>\$ 493</u>								<u>\$ 1,315</u>
Earnings per share - basic	\$ 0.69								\$ 1.82
Earnings per share - diluted	\$ 0.66								\$ 1.75
Weighted-average shares outstanding - basic	725								725
Weighted-average shares outstanding - diluted	750								750

(a) Net income attributable to non-controlling interests is calculated by multiplying the minority interest percentage of VMware, Inc., Pivotal Software, Inc., and SecureWorks Corp. by their non-GAAP net income adjustments for the period presented.

(b) Incremental dilution from VMware, Inc. attributable to Dell Technologies Inc. represents the impact of VMware, Inc.'s dilutive securities on the diluted earnings per share of Dell Technologies Inc. and is calculated by multiplying the difference between VMware, Inc.'s basic and diluted earnings per share by the number of shares of VMware, Inc. common stock held by Dell Technologies Inc.

**DELL TECHNOLOGIES INC.**  
**Reconciliation of Selected Non-GAAP Financial Measures**  
**For the Nine Months Ended November 1, 2019**  
**(in millions, except per share amounts; unaudited)**

	<u>GAAP</u>	<u>Amortization of intangibles</u>	<u>Impact of purchase accounting</u>	<u>Transaction- related expenses</u>	<u>Stock-based compensation expense</u>	<u>Other corporate expenses</u>	<u>Fair value adjustments on equity investments</u>	<u>Aggregate adjustment for income taxes</u>	<u>Non- GAAP</u>
Net income	\$ 5,113	3,334	299	165	886	792	(160)	(6,024)	\$ 4,405
Less: Net income attributable to non-controlling interests (a)	905	219	17	18	152	—	24	(971)	364
Net income attributable to Dell Technologies Inc. - basic	4,208	3,115	282	147	734	792	(184)	(5,053)	4,041
Incremental dilution from VMware, Inc. attributable to Dell Technologies Inc. (b)	(81)								(25)
Net income attributable to Dell Technologies Inc. - diluted	<u>\$ 4,127</u>								<u>\$ 4,016</u>
Earnings per share - basic	\$ 5.84								\$ 5.61
Earnings per share - diluted	\$ 5.50								\$ 5.35
Weighted-average shares outstanding - basic	720								720
Weighted-average shares outstanding - diluted	750								750

(a) Net income attributable to non-controlling interests is calculated by multiplying the minority interest percentage of VMware, Inc., Pivotal Software, Inc., and SecureWorks Corp. by their non-GAAP net income adjustments for the period presented.

(b) Incremental dilution from VMware, Inc. attributable to Dell Technologies Inc. represents the impact of VMware, Inc.'s dilutive securities on the diluted earnings per share of Dell Technologies Inc. and is calculated by multiplying the difference between VMware, Inc.'s basic and diluted earnings per share by the number of shares of VMware, Inc. common stock held by Dell Technologies Inc.